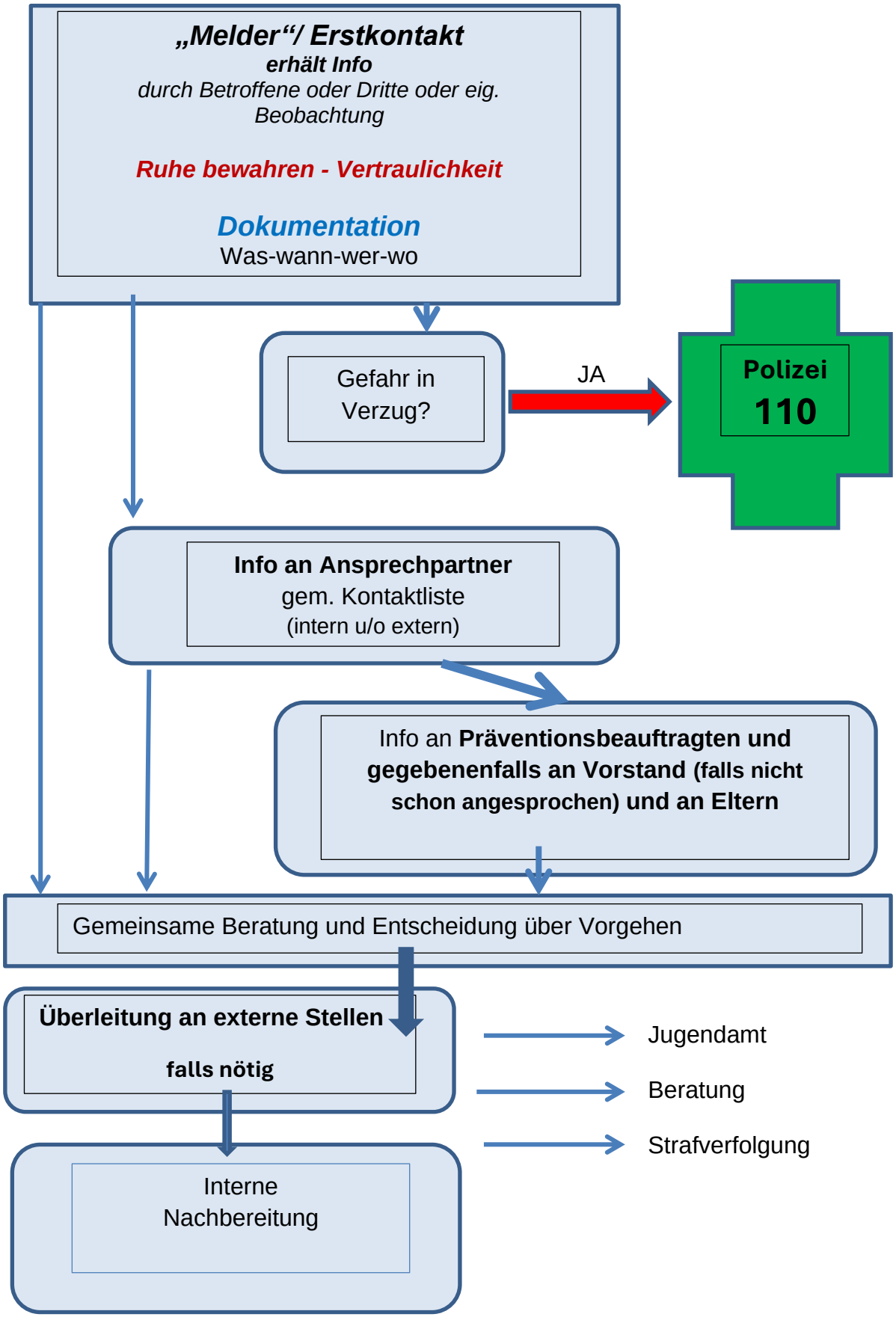Leitfaden für unangemessenes Verhalten (Interventionsplan)